

**Andrey Lukyanenko**

**Data Scientist**

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## Experience

### **Careem – Senior Data Scientist**, May 2022 - Present, UAE, Dubai

- Implemented a robust face-recognition system to identify and block duplicate driver accounts, resulting in a 5% decrease in fraudulent activities and enhanced trust among users.
- Developed and deployed a real-time pre-authorization model for ride-hailing services with a 60% increase in precision and a reduction in customer complaints, maintaining robust performance for over one year.
- Proposed and launched an anomaly detection system for models and features, resulting in timely detection of data issues; improved overall data quality by 10%.
- Designed and created a ranking model within a two-tap module for seamless trip recommendations, resulting in increased customer satisfaction.
- Led the data science food team in enhancing the personalized recommendation engine, resulting in an increase in conversion rate.
- Communicated, presented, and influenced within multiple levels of the organization, including top management.
- Developed an AI Assistant for making restaurant bookings using GPT-4 API, Langchain and Langfuse.

### **MTS AI – Senior Data Scientist / Tech Lead**, November 2019 - April 2022, Russia

- Led the development of [medical chat-bot project](#): NER, Relation Extraction, Text Classification.
- Made an error detection tool that enhanced the quality and speed of text labeling, reduced labeling errors by 20%, and decreased analysis time by 50%.
- Introduced coding best practices, mentored 5+ colleagues, and organized weekly knowledge-sharing sessions, resulting in a 20% improvement in code efficiency and a 30% reduction in development time.
- Completed a video super-resolution project, achieving a 4x higher video resolution without visible video degradation.
- Leading CV R&D Team: prepared a tool to convert models for inference on Kneron AI chip, multi-node cluster experiments, developing a model to generate abstract book covers.

### **Maxima Telecom, Frumatic, OTP Bank, Tele2** April 2017 – November 2019, Russia

- Completed the following projects to improve business metrics: churn prediction, fraud detection, and look-alike models.
- Conceived an algorithm predicting the actual value of all client devices.
- Researched and created prototypes for R&D projects: customer behavior analysis based on video recordings, operator correctness analysis in the customer support dialogues, topic modeling for the categorization of customer complaints.
- Researched and implemented projects extracting user behavior patterns from raw data.
- Designed the full scope of the data science pipeline and finalized a project for predicting the probability of a customer's positive answer to a bank's cross-sell offer.
- Developed NLP-based recommendation system for articles on an online publishing platform.

## **ERP-system consultant, July 2012 –August 2016, Russia**

- Worked in three consulting companies working in ERP-system implementation and support.
- Led project on web analytical reporting system from design to delivery. Formalized project concept and technical documentation for budgeting system. Curated the development accounting, logistics, and contract managing modules.

## Education

2006 – 2012 Bachelor's, Master's degree in International Economics in Lomonosov Moscow State University

## Skills

Data Science, Machine Learning, Deep Learning, Computer Vision (CV), Natural Language Processing (NLP, LLM), Data Visualization and Analysis, Python, Pytorch, LLM, Recommender System, Team Leading.

## Projects and achievements

- Kaggle competition master. 1<sup>st</sup> rank in Notebook ranking, discussions grandmaster.
- Organized “EDA & Visualization” at Moscow DataFest 2019, “ML Trainings” at DataFest 2020
- Recognized with awards from the Russian ODS.ai community, including Best Speaker and Mentor, for delivering engaging and informative presentations and providing valuable guidance to fellow data scientists.
- 20+ talks on a wide range of topics topics, including CV, NLP, ML competitions, and open-source projects.

## Personal

- Spanish level - B2
- German level - B1